



January 17, 2011

Andy Ahern
Ahern & Associates
2198 E Camelback Road Suite 210
Phoenix, AZ 85016

Dear Andy,

I first heard about you and your firm several years ago from a fellow trucking company owner. I learned that you and your team assisted in revamping their operational processes, resulting in better efficiency and profitability. I did my due diligence on you and your firm and only heard high regards for your services.

I spoke to you several times before engaging your services and each time you treated me with respect and patience. You convinced me that my company could benefit from your consulting services. We engaged in a short-term project and I was not disappointed. The consultants you assigned to review our overall company processes, overhead, and financials were superb. They were highly knowledgeable of the trucking industry and goal oriented.

We are a better company because of you and your staff. I am excited about our next journey together. I feel that I have a lifelong friend in you. I appreciate everything you have done for me both professionally and personally.

Thank you,

Jane Gripp
President